

## Return and Refund Policy

Last updated: March 10, 2023

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

# Interpretation and Definitions

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## Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

## Definitions

For the purposes of this Return and Refund Policy:

**Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to KPE Investments LTD, Silverstream House, Fitzroy Street Fitzrovia, London, United Kingdom w1t 6eb. Company number 14369835

**Services** refer to the services offered for sale on the Service.

**Orders** mean a request by You to purchase services from Us.

**Service** refers to the Website.

**Website** refers to kpeinvest.com, accessible from <https://kpeinvest.com/> operated by KPE Investments LTD, Silverstream House, Fitzroy Street Fitzrovia, London, United Kingdom w1t 6eb. Company number 14369835 under the laws of the United Kingdom.

**You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

# Your Order Cancellation Rights

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You are entitled to cancel Your Order within 14 days without giving any reason for doing so.

The deadline for cancelling an Order is 14 days from the date on which You received the Services or on which a third party you have appointed, who is not the carrier, takes possession of the product delivered.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

By email: [kpeipclub@kpeinvest.com](mailto:kpeipclub@kpeinvest.com)

By mail: Silverstream House, Fitzroy Street Fitzrovia, London, United Kingdom w1t6eb.

We will reimburse You no later than 14 days from the day on which We receive the Return request. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement. The refund is made in form of funds, not gift cards or vouchers.

# Conditions for Returns

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In order for the Services to be eligible for a return, please make sure that:

- The Services were purchased in the last 14 days
- The Services have been unused

The following Services cannot be returned:

- The supply of Services made to Your specifications or clearly personalized.
- The supply of Services which according to their nature are not suitable to be returned, where the date of expiry is over.

We reserve the right to refuse returns of any merchandise that does not meet the above return conditions in our sole discretion.

## Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

By email: [kpeipclub@kpeinvest.com](mailto:kpeipclub@kpeinvest.com)

By mail: Silverstream House, Fitzroy Street Fitzrovia, London, United Kingdom w1t6eb.